WELCOME TO

Juniper Sync is a Customer Service Portal system solely developed by Juniper Team Members. Using the combined experience of these Team Members, the system is set up for easy owner use and allows Juniper Managers to communicate with owners and process requests in a timely manner.

Owners can set up a profile and create tickets for concerns, requests for service, enhancements, etc. and follow the process of ticket completion from start to finish. Owners also have access to Juniper's Knowledge Base, which contains Landscape Newsletters and Articles from the University of Florida.

Below are video tutorials of the system:

Juniper Sync:
https://youtu.be/1GhGuWW9w_g

Ticket Submission:
https://youtu.be/MIkRYn24yUs

Info at your fingertips:
https://youtu.be/JbIK1C41h0o

HOA Management, Board of Directors and/or Landscape Committees have the access and availability to review the Community's tickets and Dashboard.

We look forward to working with you and your Association!